



SOUTH AREA PARTNER UPDATE

Tuesday 22nd June 2021

Dear Partners,

I am writing to update you on the planned refurbishment of Croydon Police Station.

Croydon Police Station is an important site for the Metropolitan Police within the South Area Basic Command Unit. However, its current configuration fails to provide a modern policing facility and the building is in need of refurbishment.

As such, refurbishment of the front counter will start in July in order to create a more modern building. This will include more flexible use of floor space to accommodate a growing workforce and the ability to maintain 24/7 front counter public access. The modernisation of this building will reduce running costs of the estate.

To allow this refurbishment to take place, the station's front counter will temporarily relocate. Refurbishment of the station is expected to take three months.

The front counter at Croydon Police Station will close at 2pm on Monday 5th July. The front counter at Croydon Custody Centre, Berin Underwood House, 90 Windmill Road, Croydon, CR0 2XP will open at exactly the same time on this day to ensure no gap in services to the public. Officers and staff will remain in contact with the public and partners throughout the refurbishment process.

At no point will there be a gap in the ability of the public to gain immediate access to a police station in the local area. Croydon Custody Centre at Berin Underwood House, which is less than 2 miles away from our current base at Croydon Police Station, will be re-opened as the 24/7 front counter for communities in the local area. Our top priority is ensuring members of the public can access the help they need and there are a range of ways for the public to contact the police, including online via our website www.met.police.uk, on the phone via 101 or 999 in the case of an emergency.

As a result of COVID-19, we continue to ask people to follow the stay at home measures set out by the government, and to use our online services where possible.

This includes reporting crimes using our online service rather than visiting a front counter.

In an emergency they should continue to call 999 or 101 if it is urgent.

While the planned date for this work remains accurate at the time of writing, delays to the timeline may occur as a result of COVID-19 or other reasons. Where this does happen, we will endeavour to communicate updated timelines with you as soon as possible.

Where refurbishments do go ahead, we are following all government guidelines on safe working practices. We have worked closely with our contractors carrying out the work to ensure that they do the same.

I hope this update is useful and I welcome any feedback or questions you may have.

Kind regards,

Neil

Neil JEFFS
Acting Chief Inspector
Neighbourhoods – South Area BCU