

As your local councillors for Purley & Woodcote ward, we are writing to update you on the current position as the COVID-19 situation continues to escalate.

Demands on the Council are changing every day, but emergency arrangements are in operation and we will ensure that the Council's priority remains to deliver essential services to vulnerable residents. Council staff are being as flexible as possible and working tirelessly, and we appreciate the service they are providing to our residents.

There are a number of websites offering guidance:

- The government's main information website can be found [HERE](#)
- Croydon Council's COVID-19 information can be found [HERE](#)
- The NHS portal is here: [HERE](#)

These sites are updated regularly as the situation changes. We strongly advise AGAINST consulting any other websites or forwarding allegedly helpful emails to your friends, because there's a lot of false information out there which may put people in danger.

These are exceptionally difficult times for everyone and it is heart-warming to speak to so many local residents who want to help others. Many people are ensuring that their neighbours are OK and have everything they need.

The main volunteering effort in Croydon is being coordinated via Croydon Voluntary Action, whose website is [HERE](#) . We also have local groups such as Purley Neighbourhood Care based at Purley Baptist Church and accessible via info@purleycrosscentre.org . Please pass these details on to anyone who you think may need help but who does not have access to the internet, and also let us know of any more groups who are offering help to vulnerable residents. It would be helpful if you could let us know if you are aware of any individuals in particular need, or any Council services that are failing the most vulnerable.

Please stay safe during these difficult times. Many neighbours are coming together and looking after one another which is wonderful, but sadly, there are some scammers out there, so please be careful.

We will get through this together. Remember we're here to help, so please contact us if you have any local problems and we'll do our best to help.

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